

orderwork



RATE CARD

OrderWork provides expertise in Server & Storage, Networking, Desktop, EPOS, and AV to Resellers, Managed Service Providers and Distributors across the UK.

As a channel-only service provider we give our clients the ability to seamlessly and instantly scale their services business to address new technologies and geographies. We also provide a white-labeled B2C service to install PCs, wireless and home entertainment technology for some of the UK's leading retailers.

DEPLOYMENT ENGINEER (L1)

Possible Accreditations

CompTIA A+ | CompTIA N+

Studying Towards

CompTIA A+ | CompTIA N+ | MCDST

Functions

- 1st line support roles
- Basic hardware support (Keyboard/Mice swap outs, Monitor setups etc.)
- Desktop moves / iMac (with leadership from higher levels)
- Lift and shift

1-20 DAYS £180

21-60 DAYS £170

60+ DAYS £160

SNR. DEPLOYMENT ENGINEER (L2)

Possible Accreditations

CompTIA A+ | N+ | MCDST

Studying Towards

MCSA | CCNA | ACA | VTSP

Functions

- Combined 1st and 2nd line support
- Hardware support (HHD swap outs, memory installations etc.)
- PC Laptop imaging
- Basic helpdesk network troubleshooting
- Combined 1st and 2nd line support

1-20 DAYS £247

21-60 DAYS £227

60+ DAYS £206

IMPLEMENTATION ENGINEER (L3)

Possible Accreditations

CompTIA A+ | N+ | MCDST | MCSA | CCNA | VTSP | ACA | CWNA

Studying Towards

MCSE | CCNP | ACSP | VCP

Functions

- 2nd line support
- Desktop / Trade floor support - (Bloomberg & Reuters)
- Telecoms administration
- Network / UC / Wireless / Security project support
- Server Administration
- Rack & stack (Basic Configuration)

1-20 DAYS £361

21-60 DAYS £335

60+ DAYS £309

PROJECT CO-ORDINATOR (L3)

Accreditations

Prince 2 Foundation

Studying Towards

Prince 2 Practitioner

Functions

- Responsible for the end to end delivery of small projects
- Coordination activities on larger engagements
- Assisting project and programme managers with project governance.
- Small projects are typically 1-5 project management days and single site workstream.

1-20 DAYS £361

21-60 DAYS £335

60+ DAYS £309

SNR. IMPLEMENTATION ENGINEER (L4)

Possible Accreditations

CompTIAA+ | N+ | MCDST | MCSA | MCSE | CCNA |
CCNP | ACA | ACSP | VTSP | VCP

Studying Towards

ITIL (Found./Inerm.) | Prince 2

Functions

- Site Leader / Technical Project Lead
- 3rd line support role
- Network / UC / Wireless / Security project support
- Server configuration
- Rack & stack (Configuration)

1-20 DAYS £567

21-60 DAYS £515

60+ DAYS £464

TECHNICAL CONSULTANT (L5)

Accreditations

Highly Experienced in:
Data Mgt | Virtualisation & Cloud | End User Computing
| Infrastructure & Networking | Security & Collaboration

Functions

- Consultants provide technical implementation, design and pre-sales services in a wide variety of technical specialisations covering IT hardware and software.
- Billable support services are available.

1-20 DAYS £670

21-60 DAYS £618

60+ DAYS £567

PROJECT MANAGER (L5)

Accreditations

Prince 2 Practitioner | 2+ years Project Management
Experience (Med. Projects) | 5+ year Project
Management Experience
(Large projects)

Functions

- End to end delivery of medium to large projects using the Projects Governance Framework.
- Medium Projects are 5-15 days across multiple locations and single workstreams.
- Large projects are > 15 day, multiple locations / technologies.

1-20 DAYS £670

21-60 DAYS £618

60+ DAYS £567

PRINCIPAL CONSULTANT (L6)

Accreditations

Subject Matter Expert in:
Data Mgt | Virtualisation & Cloud | End User Computing
| Infrastructure & Networking | Security & Collaboration

Functions

- Principal Consultants guide the practices of the consultancy team, typically the most senior consultants, with specialist expertise inspecialisations covering IT hardware and software.
- The Principal Consultants are typically the escalation point for the team.

1-20 DAYS £670

21-60 DAYS £618

60+ DAYS £567

SENIOR PROJECT MANAGER (L6)

Accreditations

Prince 2 Practitioner | 5+ year Project Management Experience (Large projects)

Functions

- Experienced Senior Project Manager, running multiple projects of strategic importance.

1-20 DAYS £773

21-60 DAYS £721

60+ DAYS £670

SOLUTIONS ARCHITECT (L7)

Accreditations

Subject Matter Expert in:
Data Mgt | Virtualisation & Cloud | End User Computing
| Infrastructure & Networking | Security & Collaboration

Functions

- High level technical design across multiple complex hardware & software environments.
- Able to lead multiple technical design projects through the complete lifecycle.

1-20 DAYS £824

21-60 DAYS £773

60+ DAYS £721

PROGRAMME MANAGER (L7)

Accreditations

Prince 2 Practitioner | 5+ year Project Management Experience (Large projects) | ITIL | Six Sigma PMP certified

Functions

- Experienced in managing major projects with a value of £1m+.
- Excellent communication skills, proven track record of delivering to time, cost and quality.

1-20 DAYS £824

21-60 DAYS £773

60+ DAYS £721

CONDITIONS:

- The Day Rates include a basic amount for in country based travelling expenses
- Core working hours are 09:00 to 17:30, Mon - Fri excluding Public Holidays
- The minimum period that can be utilised and charged for is a full day
- Prices will be revised periodically to reflect changes in cost of delivery
- Skills that fall outside of Orderwork's matrix will be charged based on the reflection of skill, type and duration and may not reflect banding levels as set out below
- All prices are subject to Orderwork's standard terms and conditions
- All prices shown are exclusive of VAT

GENERAL TERMS OF ENGAGEMENT

- Services based on Standard Working Hours, Monday to Friday, 9am to 5pm
- Based on a single place of work
- Standard Daily Rate includes:
 - 7.5 hours, 8am – 8pm pro rata Mon to Fri
 - 80 miles/1 hr each way travel per day

- Standard Daily Rate excludes:
 - > 80 miles chargeable at 0.45p per mile
 - Flights, Train fare, Car Parking, Congestion Charge & Hotel expenses
- Overtime:
 - > 7.5 hours Mon – Fri = x 1.5 hourly rate equivalent
 - Any hours worked Saturday = x 1.5 hourly rate equivalent
 - Any hours worked Sunday or Bank Holiday = x 2 hourly rate equivalent
 - Christmas, Boxing and New Years day = x 3 hourly rate equivalent
 - Travel time (> 1 hr each way) = x Standard hourly rate equivalent
- Cancellation Fee:
 - 5 working days or more notice of cancellation = No Charge
 - < 5 working days notice of cancellation = 50% Charge
 - < 2 working days notice of cancellation = 75% Charge
 - 1 working days notice of cancellation = 100% Charge

VENDORS & TECHNOLOGY PARTNERS



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